

fiscal
2023-2024 **Q1**
1st quarter ended June 30, 2023

KHSC this
quarter



Service Accountability Agreement Report



Hôpital
Hotel Dieu
Hospital



Hôpital Général de
Kingston General
Hospital

Kingston Health
Sciences Centre

Centre des sciences de
la santé de Kingston

Strategic Direction	2020 Goal	Indicator	F2023								F2024 YTD		F2024 Q1 Target
			Q1		Q2		Q3		Q4		Q1		
			23-Q1	Actual	23-Aug	Actual	23-Nov	Actual	23-Feb	Actual	24-Q1	Actual	
		Rate Of Hospital Acquired Methicillin Resistant Staphylococcus Aureus Bacteremia (MRSA) (KGH SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Rate Of Ventilator-Associated Pneumonia (KGH SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (KGH SAA)	G	10.3	G	13.4	G	17.4	G	16.6	G	19.3	25
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (KGH SAA)	G	14.5	G	25	G	32.3	G	29.6	G	39.9	35
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (HDH SAA)	G	13	R	37	R	20.7	R	23.7	R	19.1	16.3
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (HDH SAA)	R	40	R	50	R	45	R	85.7	R	100	22.4
		Average number of days waited from referral/application to initial assessment complete (KHSC MSAA)	N/A	15.21	N/A	10.20	N/A	10.48	N/A	NULL	N/A	NULL	NULL
		Average number of days waited from Initial Assessment Complete to Service Initiation (KHSC MSAA)	N/A	5.56	N/A	10.18	N/A	7.54	N/A	NULL	N/A	NULL	NULL
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (KHSC MSAA CMH)	G	10.8	Y	16.8	Y	17.9	Y	18.1	Y	20.3	16.3
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (KHSC MSAA CMH)	G	15.9	G	27.8	R	33.5	R	35	R	40.8	22.4
		QBP (Quality Based Procedure) - Acute Primary Unilateral Hip Replacement (KHSC SAA)	R	66	R	98	R	161	R	222	R	57	89
		QBP (Quality Based Procedure) - Acute Primary Unilateral Knee Replacement (KHSC SAA)	R	86	R	128	R	261	R	367	R	114	135
		QBP (Quality Based Procedure) - Bilateral Hip and Knee Replacement (KGH SAA)	R	8	R	13	R	25	R	40	R	12	3
		QBP (Quality Based Procedure) - Knee Arthroscopy (KHSC SAA)	R	27	Y	48	R	59	R	77	R	47	57
		QBP (Quality Based Procedure) - Spine(Instrumented)	G	27	G	39	Y	70	R	102	R	46	26
		QBP (Quality Based Procedure) - Spine (Non-Instrumented)	R	41	R	69	R	113	R	166	R	53	88
		QBP (Quality Based Procedure) - Shoulder (Arthroplasties) (KHSC SAA)	R	7	R	10	R	13	R	16	R	3	12
		QBP (Quality Based Procedure) - Shoulder (Reverse Arthroplasties) (KHSC SAA)	Y	9	R	10	R	14	R	19	G	13	11
		QBP (Quality Based Procedure) - Shoulder (Repairs) (KHSC SAA)	R	9	R	15	R	33	R	48	R	11	33
		QBP (Quality Based Procedure) - Shoulder (Other) (KHSC SAA)	R	1	R	2	R	6	R	8	R	4	6
		QBP (Quality Based Procedure) - COPD (KGH SAA)	R	76	R	122	R	237	R	400	R	109	140
		QBP (Quality Based Procedure) - Endoscopy (KHSC SAA)	G	1,984	G	3,248	G	5,517	G	7,889	G	2,629	2,010
		QBP (Quality Based Procedure) - Heart Failure (CHF) (KGH SAA)	Y	95	Y	161	R	229	R	342	G	118	117

Strategic Direction	2020 Goal	Indicator	F2023								F2024 YTD		F2024 Q1 Target
			Q1		Q2		Q3		Q4		Q1		
			23-Q1	Actual	23-Aug	Actual	23-Nov	Actual	23-Feb	Actual	24-Q1	Actual	
2. Improve the health of our communities through partnership and innovation	KHSC is part of an integrated and sustainable regional health-care system	QBP (Quality Based Procedure) - Hip Fracture (KHSC SAA)	G	73	G	118	G	182	G	274	Y	67	76
		QBP (Quality Based Procedure) - Hysterectomy (KHSC SAA)	Y	48	G	64	G	107	G	146	G	41	42
		QBP (Quality Based Procedure) - Pneumonia (KGH SAA)	R	62	R	103	R	174	R	267	G	81	84
		QBP (Quality Based Procedure) - Stroke - Hemorrhage (KGH SAA)	R	9	G	18	G	35	R	52	R	27	12
		QBP (Quality Based Procedure) - Stroke - Ischemic or Unspecified (KGH SAA)	G	77	G	118	Y	180	Y	250	G	75	79
		QBP (Quality Based Procedure) - Stroke - Transient Ischemic Attack (TIA) (KGH SAA)	R	8	R	12	R	20	R	26	R	2	13
		QBP (Quality Based Procedure) - Stroke - Endovascular (KGH SAA)	R	34	Y	42	G	63	G	84	Y	28	31
		QBP (Quality Based Procedure) - Tonsillectomy (KHSC SAA)	R	20	R	29	R	39	R	62	R	41	73
		QBP (Quality Based Procedure) - Vascular - Aortic Aneurysm (KGH SAA)	Y	16	R	23	R	38	R	53	R	11	20
		QBP (Quality Based Procedure) - Vascular - LEOD (KGH SAA)	R	49	R	88	R	129	R	171	R	53	38
		QBP (Quality Based Procedure) - Unilateral Cataract Repair Surgery (HDH SAA)	Y	857	G	1258	G	2069	R	2869	G	709	738
		QBP (Quality Based Procedure) - Non-Routine and Bilateral Cataract Repair Surgery (HDH SAA)	R	90	R	147	R	301	R	44	R	153	32
		QBP (Quality Based Procedure) - Corneal Transplant (Day Surgery) (KHSC SAA)	Y	19	R	29	G	63	G	90	Y	28	24
		Ambulatory Care Volumes (KHSC SAA)	R	110,599	R	102,669	R	108,510	N/A	NULL	N/A	NULL	115,275
		Day Surgery Weighted Cases (KHSC SAA)	G	1,467	G	884	G	1,095	G	1,114	G	1,700	1,505
		Emergency Department Weighted Cases (KHSC SAA)	G	1,446	G	877	G	939	G	849	G	1,382	1,482
		Emergency Department and Urgent Care Visits (KHSC SAA)	G	28,617	Y	16,868	Y	18,795	Y	15,685	Y	26,625	29,734
Inpatient Mental Health Patient Days (KHSC SAA)	R	3,007	R	3,317	R	3,129	N/A	NULL	N/A	NULL	3,629		
Total Inpatient Acute Weighted Cases (KHSC SAA)	Y	11,167	R	4,884	R	5,219	R	4,878	Y	9,057	10,628		
3. Launch KHSC as a leading centre for research and education	KHSC is a top operational performer amongst Ontario teaching hospitals	Current Ratio (Consolidated – All Sector Codes And Fund Types) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	R	1.35	2.01
		Total Margin (Consolidated – All Sector Codes And Fund Types) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	G	3.47	0
		Adjusted Working Funds / Total Revenue % (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Total Margin (Hospital Sector Only) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	R	- 6.42	0