## **Integrated Annual Corporate Plan 2016-17**

We are a community of people dedicated to transforming the patient and family experience through innovative and collaborative approaches to care, knowledge and leadership.



Working together with patients and families we will:

## KGH 2018 Outcome

## 2016-2017 Target



Transform the patient experience through a relentless focus on quality, safety & service

KGH is a top performer on the essentials of quality, safety and service Achieve or exceed eighty per cent of Quality Improvement Plan targets



Transform the workplace experience through a focus on work-life quality

Our people are inspired and proud to work at KGH

Address the top three opportunities for improvement in engagement



Drive clinical innovation in complex-acute and specialty care

KGH is positioned as a leading centre for complex-acute and specialty care Implement a clinical innovation strategy that aligns and integrates with our regional health-care system



Create seamless transitions in care for patients across our regional health-care system

Patient navigation pathways and partnerships are established for complex-acute and chronic patient populations

Implement continuum of care pathways for chronic obstructive pulmonary disease, hip fractures and palliative care



Maximize our research and academic health sciences potential

The Kingston-wide health research enterprise is among the "Top 10" health research institutes in Canada

Establish a Kingston-wide health research enterprise agreement



Create a high-performing regional health-care system with our partners

KGH is part of an integrated and sustainable regional health-care system

Advance Health Care Tomorrow deliverables

## **Enable high performance**

**People** 

Empower our people to transform the patient experience

Conduct staff rounds with senior leadership every month

**Technology** 

Rapid transmission of information improves care and operational efficiency

Implement strategic technology projects on schedule and on budget

**Facilities** 

Phase 2 functional planning is complete

Obtain approval to proceed with Phase 2 redevelopment

**Finances** 

KGH is a top operational performer amongst Ontario teaching hospitals

Identify the top three efficiency opportunities for all Quality Based Procedures