



HÔPITAL
Hotel Dieu
HOSPITAL



Kingston
General
Hospital

We've joined to create the new Kingston Health Sciences Centre

How are patients & families affected?

Hotel Dieu Hospital & Kingston General Hospital are pooling resources and working together closer than ever before to transform patient care. As always, our priority is to continue providing excellent care across both hospital sites. It will mostly be "business as usual" when you visit us but here's a quick look at what to expect as we come together as one organization:

WHAT'S STAYING THE SAME?

- **Hospital names & signage**
- **Hospital programs/services**
- **Booking appointments**
- **Phone numbers, e-mail addresses**
- **Specimen collection**
- **Accessing Patient Relations**
- **Accessing Privacy Office**
- **Accessing personal health records**
- **Hospital websites**

WHAT'S CHANGING?

- **Patient records:** Kingston Health Sciences Centre will assume legal custody of all patient records (paper and electronic).
- **Bill payment by cheque:** Paying for a billed service by cheque? You will now need to make out the cheque to 'Kingston Health Sciences Centre.'