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Parking Issue



Parking at KHSC-KGH Site for Research Participants and Research Personnel

There are a variety of parking options around KHSC-KGH Site for research visitors (participants, family members, clinical trial monitors, etc.) and research staff. While the hospital itself only operates a small number of parking spaces, the City of Kingston and Queen's University have a number of on-street and parking lot options to choose from.

General Parking Options:

KHSC-KGH SITE MAIN ENTRANCE PARKING

There are several small 'Pay & Display' parking lots located outside of our main Kidd-Davies entrance on Stuart Street. In this area there are a total of 19 general parking spaces as well as 3 accessible spaces and 2 asthma permit spaces. Parking fees in this area are \$3.50 per hour. To use these spaces:

http://www.kingstonhsc.ca/r esearch

Contact:

KGHRI@kingstonhsc.ca

(613) 549-6666, ext. 8171

- Pay for your parking at one of the two 'Pay & Display' machines. Both machines accept coins as well as Visa or MasterCard. The machine in the west lot also accepts bills.
- Take your receipt from the machine and place it face up on your dashboard.

QUEEN'S UNDERGROUND PARKING

The underground parking garage is located off of Stuart Street, directly across from the hospital's main entrance. It is open 24 hours-a-day, seven days-perweek. Once you are in the garage, you can access the hospital either by using the stairs to get back to ground level and crossing the street, or by using the underground pedestrian tunnel that connects the garage and hospital. Each level of the parking garage is identified by colour. Seven accessible parking spaces are located on the red level, near the entrance to the pedestrian tunnel. There are several payment options for you to choose from, either for short-term or long-term parking:

- Daily: \$1.25 per 30 minutes. Daily maximum: \$20.00
 - Take a ticket when you enter the garage.
 - Before you leave the garage, take your ticket to one of the pay stations located inside the garage. Insert your ticket into the pay station and pay the amount owing using cash or credit (Visa or MasterCard).
 - Once the ticket is paid for, the machine will give it back to you. Use this ticket to exit the garage.
- 7 day pass: \$81.47
 - If you are planning to be at the hospital for a longer period of time, you may purchase a seven-day parking pass for \$81.47. This is a significant discount compared to the \$16 daily option.
 - The pass can be purchased from the KHSC-KGH Site Protection Services Office (Dietary 1) Monday to Friday between 8:00 a.m. and 4:00 p.m. Outside of these hours it can be purchased from the KHSC-KGH's Site Security Supervisor near the main entrance of the hospital (Davies 1) at the Security Kiosk.
 - The pass is valid for seven consecutive days starting the time your vehicle first exits the garage. You can enter or leave as many times as you wish within the seven day period.
 - These passes are non-refundable.
 When you enter the garage on your first use, take a ticket from the machine as you normally would. When you leave the garage insert your weekly pass instead of the normal ticket you received when you entered and use your 7 day pass on entry and exit for the duration of your visits.

CITY OF KINGSTON-WATERFRONT / RICHARDSON BEACH LOT

There are two municipal parking lots located off of King Street West. Parking is available in both using the 'Pay & Display' machine located in each lot between the hours of 8:00 a.m. and 5:00 p.m. Monday through Saturday. The

'Pay & Display' machine accepts coins and credit cards (Visa and MasterCard). These lots have a maximum three-hour parking limit.

- Waterfront lot- 52 spaces \$2.00 per hour
- Richardson Beach lot 28 spaces \$2.00 per hour

CITY OF KINGSTON-ON-STREET PARKING

On-street parking is available in many areas within a short distance of the hospital. These spaces are operated by the City of Kingston. The maximum length of stay is 3 hours and vehicles may not be parked in these spaces longer than the maximum time allowed. The cost for on-street metered parking is \$2.00 an hour between 8:00 a.m. and 5:00 p.m. from Monday to Saturday. <u>Click here for a map of the streets around KHSC-KGH Site</u>.

GENERAL PARKING ASSISTANCE OR INQUIRIES

The KHSC-KGH's Site Security Control Centre is available 24/7 to answer any parking related inquiries at 613-549-6666 extension 4142. If the KHSC-KGH's Site Security Control Centre is unable to assist you, your inquiry will be forwarded to the Manager of Parking for follow-up.

Financial assistance may be available if parking costs are a substantial financial burden. Frequent patients/visitors can speak to staff in their care unit to discuss their specific circumstances to assess applicability.

Special Permit Parking Options:

There is a range of specialty parking options for certain groups of patients at KHSC-KGH Site. They are:

- Cancer Permit parking
- Dialysis Permit parking
- Asthma Permit parking
- Accessible Permit parking

CANCER PERMIT PARKING

Cost \$1.00 per hour or \$5.00 daily maximum.

If you are a patient of the Cancer Centre of Southeastern Ontario at KHSC-KGH Site, you will receive a pink parking permit at or before your first appointment. This pink permit will allow you to take advantage of special discounted parking rates and use reserved cancer parking spaces. If you forget your pink permit, ask the clerk or staff member in your clinic for a new one. <u>Click here for a cancer permit parking map.</u> With the permit you will be able to park in the following areas:

George Street (Lower section near corner of King Street) Permit parking -16 spaces plus 1 accessible space - To use these spaces, you must purchase a parking receipt from the 'Pay & Display' machine on George Street. Leave your pink permit and parking receipt on your dashboard. Please use the Burr entrance into the Cancer Centre.

Waterfront Lot -52 spaces - To use these spaces, you must first purchase a receipt from the 'Pay & Display' machine on George Street. You may stay in this lot longer than the three-hour maximum as long as the parking receipt and your pink permit are both visible on your dashboard. Please use the Burr entrance into the Cancer Centre.

Richardson Beach– 28 spaces - To use these spaces, you must first purchase a receipt from the 'Pay & Display' machine on George Street. You may stay in this lot longer than the three-hour maximum as long as the parking receipt and your pink permit are both visible on your dashboard. Please use the Burr entrance into the Cancer Centre.

City Park Inner gravel road (access from Barrie Street.) -70 spaces - To use these spaces, you must first purchase a receipt from the 'Pay & Display' machine on George Street. Make sure the parking receipt and your pink permit are both visible on your dashboard. Please use the Burr entrance into the Cancer Centre.

GIDRU Parking Lot – George Street. – 12 spaces (upper spaces designated for Cancer patients) - To use these spaces, you must first purchase a parking receipt from the 'Pay & Display' machine in the GIDRU or Ann Baillie Lots. Select the time option before inserting payment. Leave your pink permit and parking receipt on your dashboard. Please use the GIDRU entrance into KHSC-KGH Site and follow the signage to the Cancer Centre.

Anne Baillie Lot – George Street. – 15 spaces - To use these spaces, you must first purchase a parking receipt from the 'Pay & Display' machine in this lot or the GIDRU lot. Select the time option before inserting payment. Leave your pink permit and parking receipt on your dashboard. You may use the GIDRU entrance into KHSC-KGH Site and follow the signage to the Cancer Centre or walk the short distance outside to the George St entrance of the Burr wing at KHSC-KGH Site.

DIALYSIS PERMIT PARKING

Cost \$1.00 per hour or \$5.00 daily maximum

If you are a dialysis patient at KHSC-KGH Site, you will receive a blue parking permit at or before your first appointment. This blue permit will allow you to take advantage of special discounted parking rates and use reserved dialysis parking spaces in the GIDRU parking lot. This lot is located off of George Street and has 14 spaces in the lower section of the lot that you may use. There are also two accessible spaces in lower area of the lot if you require one. To use the dialysis spaces:

- You must first purchase a parking receipt from the 'Pay & Display' machines in either the GIDRU lot or Ann Baillie lot. Select the time option before inserting your payment. The machine accepts coins and credit cards (Visa or MasterCard).
- Leave both your blue permit and parking receipt on your dashboard.
- Please use the GIDRU entrance into KHSC-KGH Site and follow the signage to the Dialysis unit.

ASTHMA PERMIT PARKING

Cost is \$3.50 for short-term parking during a clinic visit.

If you are an asthma patient you will receive a special permit which will allow you to park in the main entrance - east parking lot. This lot is located off of Stuart Street close to the main hospital entrance. There are two designated asthma permit spaces in this lot. To use these spaces:

- You must purchase a parking receipt from one of the two 'Pay & Display' machines in the main entrance area. Select the time option before inserting payment. 'Pay & Display' machines accept coins and credit cards (Visa or MasterCard).
- Leave both your asthma permit and parking receipt on your dashboard.

ACCESSIBLE PERMIT PARKING

There are several accessible parking spaces located close to the hospital including spaces near the Armstrong wing entrance (off Lower University Avenue) and the main Kidd-Davies entrance (located off of Stuart Street). There are also spaces on neighboring streets around KHSC-KGH Site and in the underground parking garage. To use these spaces you must pay whatever fee is associated with that space and display your accessible parking permit and parking receipt on your dashboard.

Parking Tickets:

All parking tickets around KHSC-KGH Site are issued by the City of Kingston. All parking ticket-related inquiries should be addressed with the City of Kingston. Please contact a customer-service representative at (613) 546-0000, between 8:00 a.m. and 5:00 p.m. from Monday to Friday.

Staff Parking Permits:

Research personnel can obtain parking permits around KHSC-KGH Site. There are lots of options (weekly, monthly, yearly) available to meet your personal needs.

KHSC-KGH SITE PERMITS

KHSC-KGH Site has limited permit parking for hospital staff in various lots on and around the hospital property. To learn more about these parking permits, please contact the KHSC-KGH's Site Protection Services Office located in Dietary 1, Monday to Friday between 8:00 a.m. and 4:00 p.m. or by calling 613-549-6666, ext. 4218. You name can also be placed on a wait list, if all of the permits have been given out.

QUEEN'S PERMITS

Queen's has lots of parking options for university and hospital staff in various lots on and around the university/hospital property. The cost of the parking permits varies based on the zone and type of parking (i.e. on-street, surface lots, underground lots). To learn more about these parking permits, please contact the Queen's Physical Plant Services located at the Rideau Building (2nd Floor), 207 Stuart Street, Monday to Friday between 8:00 a.m. and 4:00 p.m. or by calling 613-533-6000, ext. 74598 or parking@queensu.ca. To learn more about parking rates, please check out: <u>http://www.queensu.ca/parking/rates</u>. You name can also be placed on a wait list, if all of the permits have been given out.

CITY OF KINGSTON PERMITS

The City of Kingston has a number of designated parking permit sites around KHSC-KGH Site that are on-street and located in municipal parking lots. The cost of the parking permits varies based on the zone. To learn more about these parking permits, please contact the City of Kingston at 613-546-4291, ext. 0000 or contactus@cityofkingston.ca. You name can also be placed on a wait list, if all of the permits have been given out.