

# Our Annual Corporate Plan 2017-18 : Transforming Care, Together

Kingston Health Sciences Centre represents the coming together of Hotel Dieu Hospital and Kingston General Hospital. Respectful of the history and legacies of each hospital site, we provide compassionate, patient- and family-centred care by partnering with patients, embracing education and supporting research.

Strategic Direction Together with patients and families we will:	2019 Outcome	2017-18 Target
 <p>Improve the patient experience through a focus on compassion and excellence</p>	<p>KHSC is a top performer on the essentials of quality, care and service.</p>	<p>Achieve or exceed seventy-five percent of KGH &amp; HDH Quality Improvement Plan targets</p> <p>KHSC uses Accreditation Canada Standards to learn, improve and model excellence</p>
 <p>Improve the experience of our people through a focus on worklife quality</p>	<p>Our people are inspired and proud to be part of the KHSC community.</p>	<p>Develop an integrated engagement strategy that supports a safe, healthy and caring work environment</p>
 <p>Enable clinical innovation in complex-acute and specialty care</p>	<p>KHSC is positioned as a leading centre for complex-acute and specialty care</p>	<p>Implement a clinical innovation planning structure that informs the KHSC long-term strategy</p>
 <p>Create seamless transitions in care for patients across our regional health-care system</p>	<p>KHSC is fully engaged with our community partners to support patients with complex-acute and chronic conditions</p>	<p>Continue to implement and measure the effectiveness of care pathways for chronic obstructive pulmonary disease, hip fractures and palliative care</p>
 <p>Maximize our education, research and academic health sciences potential</p>	<p>The Kingston-wide Health Research Institute is a legally-incorporated entity with charitable status and approved for the purposes of Scientific Research and Experimental Development Credits</p> <p>Patients, families and staff contribute to medical education in all areas of KHSC through participation in Competency-Based Medical Education</p>	<p>KHSC meets commitments to support the creation of the Kingston-wide Health Research Institute</p> <p>KHSC implements the in-hospital components of Competency-Based Medical Education (CBME) and develops a framework to evaluate the application of CBME principles within inter-professional education</p>
 <p>Contribute to and support a high-performing regional health-care system with our partners</p>	<p>KHSC is part of an integrated and sustainable regional health-care system</p>	<p>Advance Kingston Health Sciences Centre integration deliverables</p>

Enable high performance	People	2019 Outcome	2017-18 Target
	Technology	Rapid transmission of information improves care and operational efficiency	Implement a distributed-leadership structure that enhances collaboration and decision-making
	Facilities	Phase 2 redevelopment preliminary designs are complete	The Phase 2 redevelopment functional program is submitted to MOHLTC
	Finances	KHSC is a top operational performer amongst Ontario teaching hospitals	Implement quality improvement initiatives to maximize access to care for our patients
	Philanthropy	KHSC has a viable plan to fund the local share of our Phase 2 redevelopment project	The KHSC leadership and employee giving campaign is launched with exemplary leadership participation