

## PLACEMENT

When you have completed the intake steps and attended orientation, you receive a copy of the current list of volunteer vacancies to review. Based on your goals, experience and time-availability, a program or service is selected, which will include your weekly shift commitment. For more information about the areas where volunteers support patients and families at KGH, please [click here](#), or request a print version from Volunteer Services.

## PROGRAM SPECIFIC TRAINING

Once a placement has been determined, you will be connected with your volunteer mentor or staff member for initial training. The format varies depending on the program but it is typically one-on-one or small group sessions involving a shadow shift with an experienced volunteer. We encourage participation in ongoing program-specific group meetings or presentations that focus on new policies or practices, new tools and resources.

### [Hospital Elder Life Program \(HELP\) training](#)

This is a mandatory eLearning module for KGH volunteers who have been placed in the HELP program.

