

PLACEMENT & TRAINING

Kingston Health
Sciences Centre

Centre des sciences de
la santé de Kingston



Placement

When volunteers have completed the intake steps and attended orientation, they receive a copy of the current list of volunteer vacancies to review. Based on their goals, experience and time-availability, a program or service is selected, which includes their weekly shift commitment. For more information about the areas where volunteers support patients and families at KGH, please [click here](#), or request a print version from Volunteer Services.

Program Specific Training

Once a placement has been determined, new volunteers are connected with the volunteer mentor or staff member for initial training. The format varies depending on the program but it is typically one-on-one or small group sessions involving a shadow shift with an experienced volunteer. We encourage participation in ongoing program-specific group meetings or presentations that focus on new policies or practices, new tools and resources.

Hospital Elder Life Program (HELP) training

[Click here](#) to access the mandatory eLearning module for KGH volunteers who have been placed in the HELP program.