







Our Annual Corporate Plan 2018-19: Transforming Care, Together

Kingston Health Sciences Centre represents the coming together of Hotel Dieu Hospital and Kingston General Hospital. Respectful of the history and legacies of each hospital site, we provide compassionate, patient- and family-centred care by partnering with patients, embracing education and supporting research.

Strategic Direction Together with patients and families we will:	KHSC 2019 Outcome	2018-19 Target
 1. Improve the patient experience through a focus on compassion and excellence	KHSC is a top performer on the essentials of quality, safety and service	Achieve or exceed eighty percent of KHSC Quality Improvement Plan targets KHSC incorporates an accreditation sustainability plan into its annual quality planning cycle to learn, improve and model excellence
 2. Improve the experience of our people through a focus on worklife quality	Our people are inspired and proud to be part of the KHSC community	Develop team engagement action plans that support a safe, healthy and caring work environment
 3. Enable clinical innovation in complex-acute and specialty care	KHSC is positioned as a leading centre for complex-acute and specialty care	KHSC's clinical innovation portfolio is in place
 4. Create seamless transitions in care for patients across our regional health-care system	KHSC is fully engaged with our community partners to support patients with complex-acute and chronic conditions	Ninety per cent of admitted patients with the most responsible diagnosis of hip fracture receive surgery within 48-hours
 5. Maximize our education, research and academic health sciences potential	<p>The Kingston-wide Health Research Institute is a legally-incorporated entity with charitable status and approved for the purposes of Scientific Research and Experimental Development Credits</p> <p>Patients, families and staff contribute to medical education in all areas of KHSC through participation in Competency-Based Medical Education</p>	<p>KHSC meets commitments to support the launch of the Queen's Health Partners Research Institute (QHPRi)</p> <p>KHSC implements the nursing practice components of the multisource feedback for Competency-Based Medical Education (CBME)</p>
 6. Contribute to and support a high-performing regional health-care system with our partners	KHSC is part of an integrated and sustainable regional health-care system	Advance KHSC integration deliverables

Enable high performance

People	Empower our people and patient partners to improve the patient experience	Reduce the total number of vacancies at KHSC by five per cent
Technology	Rapid transmission of information improves care and operational efficiency	Implement strategic technology projects on schedule and on budget
Facilities	The Phase 2 redevelopment design process is underway	Infrastructure Ontario agreements are in place and the planning, design and compliance team has been hired
Finances	KHSC is a top operational performer amongst Ontario teaching hospitals	Achieve five per cent of base funding for capital investment
Philanthropy	KHSC has a viable plan to fund the local share of our Phase 2 redevelopment project	The KHSC employee giving campaign is launched

For more information and quarterly performance updates visit: www.kgh.on.ca/annual-corporate-plan