

# PERIPHERAL VEIN TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
I cannot find a vein?	They might be too small, you may be dehydrated	<ul style="list-style-type: none"> <li>-take a hot shower</li> <li>-wrap a warm towel around your arm</li> <li>-gently massage the area over the site</li> <li>-hang the arm down and slowly open and close your fist</li> </ul>
I've touched the end of the needle	I've dropped the needle on the table/floor	<ul style="list-style-type: none"> <li>-Touching the end of the needle makes it dirty which can allow the spread of germs</li> <li>-Disconnect the butterfly needle from the syringe and discard in SHARPS container</li> <li>-Attach NEW butterfly</li> </ul>
I have pain and swelling where I insert the needle and I can't infuse my treatment	The needle may have been inserted at the wrong angle causing the bevel to scrape the outer surface of the vein instead of puncturing it	<ul style="list-style-type: none"> <li>-STOP the infusion.</li> <li>-Remove the butterfly needle and apply pressure to the site</li> <li>-Attempt to access a new vein with a new needle</li> </ul>
There was a flash of blood in the tubing, and then nothing but air	The needle was inserted at an angle greater than 30 degrees. It punctured through both sides of the vein	<ul style="list-style-type: none"> <li>-Remove the butterfly needle</li> <li>-Apply pressure</li> <li>-Attempt to access a new vein with a new needle</li> </ul>
I have tried three times to access my veins and have still not been successful	You may have the right angle, but not have help the vein in place so it rolls to one side	<ul style="list-style-type: none"> <li>-Go to the nearest emergency or Hemophilia Treatment Center and ask for assistance</li> <li>-Take the unused labelled product with you</li> </ul>
My hands/lips feel tingly, I feel lightheaded, I feel burning where the needle is	You are infusing TOO fast	SLOW down!
The person assisting me with my infusion prickled their finger with a used needle		<ul style="list-style-type: none"> <li>-Wash the wound with soap and water and have them call the doctor</li> </ul>