



PATIENT INFORMATION BROCHURE

**Children's Outpatient
Centre (COPC)**

Social Work

**Counseling,
Support and Resources**

**HOTEL DIEU HOSPITAL Site of KHSC
166 Brock Street
Kingston, Ontario
(613) 544-3310 1-855-544-3400**

www.hoteldieu.com

Our hospital is a **scent-safe** environment.
Please refrain from wearing scented products.

Children's Outpatient Clinics (COPC) include the following:

- General Pediatrics
- Gastroenterology
- Orthopedics
- Neurology
- Gynecology
- Respiriology
- Genetics
- Cardiology
- Pediatric Urgent Care Centre
- Diabetes
- Surgery
- Endocrine
- Club Foot
- Metabolic
- Infectious Disease
- Special Infant Clinic
- Cystic Fibrosis

Social Workers in COPC at Hotel Dieu Hospital offer the following services:

- Supportive, short-term counseling to deal with the stresses of new or chronic illness.
- Information, referrals and liaison with community services.
- Help families to be aware of and complete government, service club and private assistance forms.
- Identifying possible coping strategies for families with children affected by illness, disease or disability.



Some reasons you might want to talk to a social worker:

- You may be referred to one of the COPC clinics by your family doctor for further investigation of your child's health concern, and you may find this stressful.
- You may qualify for certain benefits from the Ministry of Community and Social Services. For example, the Children with Severe Disabilities (ACSD) Benefit may refund some of the exceptional expenses that you have in caring for your child with special needs.
- You may need some assistance adjusting to your child's illness or to a new chronic illness.
- You may need some help to talk with family members, school, or the community about your child's health.
- You may feel fearful, anxious or upset.

To find out how to speak with a social worker...

- Ask the doctor in your clinic; or
- Ask the nurse or other members of the COPC staff.

Reviewed by: Maureen Pickering, Program Manager
COPC

Prepared by Education & Organizational Development
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