

## INFORMATION BULLETIN

Tuesday, Oct. 6, 2020

### Delay to online booking system for COVID-19 Assessment Centre

**KINGSTON, Ont.** – Kingston Health Sciences Centre (KHSC) has briefly delayed implementing an online booking system for its COVID-19 Assessment Centre (AC) at the Beechgrove Complex.

Originally scheduled to go live today, the online tool for reserving a COVID-19 test is on hold as KHSC works to ensure that the technology meets the privacy standards for health care and that it allows parents to book appointments for children who meet the testing criteria.

In addition, KHSC is finalizing a telephone booking option for those who do not have access to a computer or smartphone.

We will provide an update as soon as possible.

While we finalize our online and telephone booking options, KHSC will continue to use a manual appointment system that calls for people to be briefly screened upon arrival at the Community AC and assigned an appointment time, allowing them to leave and return.

People seeking a COVID-19 test must meet the criteria under the [guidelines issued recently by the Province of Ontario](#) and should first complete the [online assessment](#) to ensure they require testing.

The Community AC continues to operate seven days a week, 9 a.m. to 4 p.m.

For more information about the COVID-19 Community Assessment Centre, please visit [www.KingstonHSC.ca/COVID19](http://www.KingstonHSC.ca/COVID19).

To obtain COVID-19 test results online, please visit <https://covid-19.ontario.ca>.

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