

INFO BULLETIN

Internet access and external-facing systems temporarily offline

Kingston, ON – November, 4, 2020 – We can confirm that KHSC's Internet access and external-facing systems are temporarily offline.

Our teams have acted swiftly to implement downtime protocols for systems that require external access. Patient care is being delivered as usual.

Patients, families and approved visitors can continue to access the hospital as usual, mindful of our visitor and family presence restrictions still in place during the COVID-19 pandemic.

Our pre-screening tool that patients can complete online up to four hours before their scheduled outpatient appointment or day surgery is also temporarily offline. Screeners at entrances will do in-person screening for all patients today.

We expect further updates later today.

Thank you for your patience.

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