

New COVID-19 staff screening model goes live April 4, 2022

Frequently Asked Questions

What stays the **SAME** at the staff screening entrances?

- Everyone must complete the screening process at a designated staff screening entrance before entering the hospital.
- You must don a mask and clean your hands.
- Using your ID badge, you will self-screen at the screening station.
- In the case of a failed screening you cannot enter the hospital unless your “fail” relates to you being on work isolation.

What will be **DIFFERENT** about staff screening?

- For individuals who have a current and working KHSC ID badge self-screening will be accessible 24/7 at all three staff screening entrances: Watkins 2, Connell 0 and Johnson 1.
- No screening staff will be physically present at staff screening stations. *NOTE: As we transition to the new model, screening staff will be present for a time to assist with this transition.*
- If you forget your badge, then you cannot enter at W2, C0 or J1 or screen in at those locations. You must exit and enter at the main hospital entrance (Jeanne Mance 1 or Kidd-Davies 1) to be able to screen in with assistance from screening staff at those locations. Bypassing the screening station and entering the hospital will not be tolerated.
- If you scan “fail,” then pop-up instructions will provide direction and advise if you can proceed to work on Work Isolation or if you must exit and contact Occupational Health, Safety & Wellness.
- Any vendor without an ID badge must now enter at the hospital’s main patient/visitor entrance.

What if the system won’t let me screen in and no one is around to assist?

To date our screening software has worked smoothly and we don’t anticipate any technical issues. The system is designed to alert us to a problem quickly so we can jump in and solve it. However, if you need assistance, please exit the hospital and screen in at the JM1 or KD1 patient/visitor entrance.

What if my ID badge doesn’t work without the help of a screener?

You must enter at KD1 or JM1 and then attend or contact the Security Office to get your KHSC ID badge looked at and likely fixed as soon as possible.

What if staff skip screening and go directly to their department/unit?

It remains absolutely essential we take the screening process seriously. The pandemic is not over yet, and the health and safety of everyone in our hospitals depends on keeping COVID-19 outside our walls. We all help make that happen by being appropriately screened before coming to work, by reading screening questions carefully (they can change) and by answering them honestly. Staff are reminded, too, that video surveillance is in place at the staff entrances and that the screening system works in unison with other workplace systems to ensure that all staff are adhering to this important direction, policy and practice.

Are any changes being made to patient/visitor screening at this time?

No. Screening at the JM1 and KD1 entrances remains unchanged, with screening stations fully staffed to support patients/visitors. Screeners in these locations will also support staff, vendors and contractors as required (e.g., if someone forgets ID, their ID doesn't work at screening, etc.).

Will the new screening model be implemented for off-site programs?

No changes are currently planned for the screening process used in off-site programs.

Will more hospital entrances be opening up for staff with these changes?

We continue to review this option but at this time no changes will be made.

I am a KHSC leader. Do I need to follow up with my vendors and contractors who don't have a current KHSC ID badge?

Yes. Leaders are asked to follow up and ensure that their approved vendors, contractors and outside workers who don't have a current and working KHSC ID badge are all aware of this change.