



KINGSTON GENERAL HOSPITAL AUXILIARY

ANNUAL REPORT

2020 – 2021

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AGENDA

116th KINGSTON GENERAL HOSPITAL AUXILIARY ANNUAL GENERAL MEETING

June 7, 2021

1. CALL TO ORDER
2. INTRODUCTION OF PAST PRESIDENTS IN ATTENDANCE
3. INTRODUCTION OF NEW MEMBERS PRESENT
4. INTRODUCTION OF GUESTS
5. MINUTES of the 115th ANNUAL GENERAL MEETING
6. TREASURER'S REPORT & FINANCIAL MOTIONS
 - 6.1 That the Financial Statements for the year ended March 31st, 2021, prepared by Wilkinson & Co Chartered Accountants be accepted as printed
 - 6.2 That the unallocated 2020/2021 surplus revenue of \$570,000.00 be disbursed as follows:

Surplus as at March 31, 2021	\$570,000.00	
Retained for working capital	<u>\$ 89,000.00</u>	
Unallocated Surplus Funds	481,000.00	
DISBURSEMENTS		
KGH DEPARTMENTS		
Kidd 5 Bereavement Fund	\$1,500.00	
Social Work Patient Fund	<u>\$4,500.00</u>	
	\$6,000.00	\$ 6,000.00
 - Fourth Instalment of the Pledge \$475,000.00
 - Total NIL
 - 6.3 That the proceeds of the 2021 Teddy Bear campaign be used to purchase equipment for pediatric equipment at the KGH site of the KHSC as approved by the KGHA Board of Directors.
 - 6.4 That Wilkinson & Company Chartered Professional Accounts be appointed Auditors for the Financial year 2020-2022.
 - 6.5 That the 2021-2022 Budget as circulated be approved
7. CHEQUE PRESENTATION
8. GREETINGS
9. ANNUAL REPORT
10. PRESENTATION OF AWARDS & CERTIFICATES
11. NOMINATING COMMITTEE REPORT
12. THANKS & ANNOUNCEMENTS
13. ADJOURNMENT

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MINUTES OF 115th KINGSTON GENERAL HOSPITAL AUXILIARY ANNUAL GENERAL MEETING

September 21, 2020

The 115th Annual General Meeting of the Kingston General Hospital Auxiliary was held on Monday September 21, 2020 via Zoom due to restrictions for CO-VID 19. There were 24 members present and 3 guests. The President thanked J. Holland-Reilly and C. Botting for facilitating the Zoom meeting.

1. CALL TO ORDER & ADOPTION OF THE AGENDA

The President, S. Fletcher, called the meeting to order at 10.30 a.m. and welcomed everyone. A motion to adopt the agenda was made by H. Breck and seconded by A. Worden. Motion carried. The President then asked everyone to remember those members who had died since the last Annual Meeting: Richard Cliffe, Anne Crawford, Alan Grant, Lilian Provan, Shirley Purkis, Lorraine Purvis, Eilish Waldron, and former member Rhoda Shepherd.

2. PAST PRESIDENTS

The President welcomed and introduced the Past Presidents of the Auxiliary present at the meeting:

Sandy Thomas 1986 & 2013

Jean Fraser 2004

Alice Robertson 1996

Annastasia Cliffe 2006 & 2009

Sandra Fletcher 2011

3. INTRODUCTION OF GUESTS – Sandra Carlton, KHSC Joint V.P. and Chief Human Resources Officer, Jill Holland-Reilly, KHSC Director of Volunteer Services, and Jennifer Fisher, Auditor at Wilkinson & Co.

4. INTRODUCTION OF NEW MEMBERS PRESENT –Chelsea Reynolds and newest member, Theresa Hill

5. MINUTES of the 114th ANNUAL GENERAL MEETING

It was moved by M. Johnston, seconded by S. Thomas, that the Minutes of the 114th Annual General Meeting held June 10, 2019 be accepted as printed in the Annual Report. Motion carried.

6. TREASURER'S REPORT

6.1 M. Johnston moved, seconded by G. Pivnick, that the Financial Statements for the year ended March 31st, 2020, as prepared by Wilkinson & Co. LLP Chartered Professional Accountants be accepted as printed. S. Hicks, Convenor of the Café requested that the last two sentences in Section 8 of the Notes to Financial Statements of the Auditors' Report regarding the financial contribution of the Café be clarified and amend if needed. The Auditor referred this to the Board of Directors of KGH Auxiliary. Motion carried. The Auditors were thanked for their work.

6.2 Since the budget could not be approved at the March General Meeting, which was cancelled due to CO-VID 19, the budget is presented at this time for approval. Approval of the 2020-2021 Budget, as recommended by the Finance Committee was moved by M. Johnston, seconded by A. Worden. Motion carried.

6.3 The motion for the disbursement of the unallocated 2019/2020 surplus revenue moved by M. Johnston, seconded by B. Arniel. Motion carried.

Surplus as at March 31, 2020.	\$593,883.00
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Retained for working capital.	\$87,383.00
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Unallocated Surplus Funds.	\$506,500.00
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DISBURSEMENTS

KGH DEPARTMENTS

Kidd 5 Bereavement Fund	\$1,500.00
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Renal Unit Newsletter Fund	\$500.00
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Social Work Patient Fund	<u>\$6,500.00</u>
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3rd installment of the pledge to Phase II redevelopment of **KGH** site.

(\$1,165,000 remaining to be paid over next 4 years)	<u>\$500,000.00</u>
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Total	NIL
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6.4 M. Johnston moved, seconded by H. Breck, that the proceeds of the 2020 Teddy Bear campaign be used to purchase equipment for pediatric equipment at the KGH site of the KHSC as approved by the KGHA Board of Directors. Motion carried.

6.5 M. Johnston moved, seconded by G. Pivnick, that Wilkinson & Company LLP Chartered Professional Accountants be appointed as Auditors for the KGHA for the Fiscal Year April 1, 2020 to March 31, 2021. Motion carried.

7 ANNUAL REPORT

The President presented the Annual Report. She thanked the past Auxiliary Assistant, T. Hill, for the work involved in preparing the report and KHSC Printing department for its work in its presentation. Acceptance of the Report as circulated by email was moved by M. Gryspeerdt, seconded by S. Thomas. Motion carried.

7. **CHEQUE PRESENTATION** – Unfortunately, no-one from the KHSC Executive team could attend the meeting in person to receive the cheque. The cheque signified the 2019/2020 contribution of \$554,684. This includes the third instalment of \$500,000, Teddy Bear funding for Pediatrics, donations to the CO-VID patient comfort fund, departmental funding, Millennium Bursary monies (\$12,404) and other restricted funding.

8 PRESENTATION OF AWARDS

The President introduced S. Thomas, Chair of the Awards Committee, who then announced the awards. It was noted that the number of awards this year had been limited to the Award of Merit, one Honorary Life Membership, and the Mrs. J.C. Connell award. S. Thomas thanked the Committee for their work.

Honorary President – Bev Fluhrer (2nd year)

Award of Merit – Shirley Hicks

Mrs. J.C. Connell Award – Barbara Arniel

Honorary Life Membership – Theresa Hill – presented at the Board & Council meeting held on September 1, 2020 which was held by Zoom.

Flowers: The recipients of the Award of Merit & Mrs. J.C. Connell award will receive flowers delivered to their homes.

9 NOMINATING COMMITTEE REPORT

S. Thomas, Chair of the Nominating Committee, presented the list of those members who have agreed to serve on Council for the coming year. S. Thomas thanked the members of the Board & Council who have agreed to continue, welcomed M. Bennett to Council, and thanked those who had retired - Susan Geier, Jenny Raymond, and Janet Rosser.

The names of the new 2020-2022 Board of Directors were presented for approval by the membership. S. Thomas thanked the Committee for their assistance in preparing the Nominating report. The new Board of Directors is as follows:

President	Heather Breck
Acting Vice-President	Sandy Thomas
Past-President:	Sandra Fletcher
Treasurer	Mary Johnston
Secretary	Merna Manders
Elected	Gloria Pivnick
Members	Lorraine Coull

S. Fletcher stepped down from the Chair and asked Honorary President, Bev Fluhrer, to present the new Slate of members of the Board. Nominations from the floor were requested and, there being none, the new Board was deemed elected and then installed by Honorary President, B. Fluhrer. The gavel was passed to the incoming President who assumed the Chair.

10 THANKS

Past President, Sandra Fletcher, requested the opportunity to thank everyone for attending through Zoom.

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Gratitude was expressed to T. Hill, Auxiliary Assistant, for her hard work and support over the past 8 years and was wished a successful retirement. S. Fletcher also thanked all the members for their encouragement over the past 4 years during this second term of her Presidency and welcomed H. Breck to the office of President.

11 ADJOURNMENT

There being no further business, the President, H. Breck, declared the meeting adjourned at 11:13 a.m.

Sandra Fletcher
President

Merna Manders
Secretary

PRESIDENT'S ANNUAL REPORT

The Kingston General Hospital Auxiliary (formerly the Women's Aid) has served KGH for 115 years. Auxiliary members remained committed to promoting excellent care and raising funds through many difficult times such as the depression and two World Wars. When, a year ago, we were faced with the global pandemic Covid-19, we all accepted the changes and challenges this would mean for our work as an Auxiliary. A year later we are still following the new protocols of physical distancing and masking as we look forward to everyone receiving one of the newly approved vaccines.

Despite the disruptions, the Auxiliary has continued to adjust. The Hair Salon, Lottery Booth, and Gift Shop were required to close. With enforced restrictions the Tuck Shop and Café remained open as essential businesses. Thanks to the resourcefulness, determination and creativity of our managers, Michelle and Stacey, and convenors Merna and Shirley, the Tuck Shop and Cafe are profitable, and the Gift Shop has a new online feature to supplement the times when it can be open. Many thanks to all staff and volunteers who have accommodated these changes and continue to report for their shifts to support their managers and the Auxiliary. Most fundraising activities were curtailed by the pandemic. We were unable to hold the annual Christmas Bazaar, Spring Fling Bridge, or organize trips to Stratford. The Teddy Bear Committee was able to adjust the format for the annual campaign and were able to raise nearly \$40,000 to purchase equipment for Kidd 10 Pediatrics and distribute over 400 bears to pediatric patients in several departments at KGH and HDH.

Our Auxiliary members have been very resilient. Although we miss volunteering and meeting patients and visitors at KGH, we have been able to keep our organisation running fairly smoothly. We have adapted to meeting online via Zoom and occasionally working from our new office, which has been temporarily located in the Hair Salon. Many thanks to Jill Holland-Reilly who has facilitated our needs and kept us informed of the ongoing changes at KGH. Also, thanks to Mary J, Treasurer and Ron P, Paymaster who continue to keep our finances in order, pay our staff and navigate the wage-subsidy programme offered by the government. I am especially grateful to Sandra F who, as Past President, has been able to manage the office duties, organise files, arrange meetings, and make sure that we meet our obligations. This has been a massive task and it is much appreciated!

So now we look forward to the year ahead. Although our lives will probably be significantly affected by Covid-19 for months or years to come, we all hope for a return to normal when we can meet in person and continue the dedicated work of keeping our Auxiliary a successful and significant organisation--for another 115 years.

Heather Breck

ARTISTIC OUTREACH

Artistic Outreach is a program established at KGH by the Auxiliary in 2005 where volunteers place artwork in the rooms of long-term care patients. We visit patients on a regular basis and change the pictures when requested.

Due to the pandemic, volunteers have not been in the hospital for over a year, so our program is on hold. Convenors Jean Fraser, and Marilyn Bennett

AWARDS

The Covid 19 Pandemic continues to affect the giving of Awards. Most of our Members have not been volunteering for the past year.

The Awards Committee met via Zoom on March 1 to decide how to proceed this year as again we will not meet in person for our Annual Meeting in June.

A decision was made to follow last year's plan and limit the number. This year only one Award of Merit will be given. Bev Fluhrer has kindly agreed to serve one more year as our Honorary President. We hope that we can meet next year in June to celebrate in person with a full complement of awards.

I would like thank committee members, Barb Arniel, Bev Fluhrer, Sandra Fletcher, Heather Breck, Lorraine Coull, Betty Ann Wilson, Heather, and Jill Holland-Reilly for their support.

Sandy Thomas, Chair

CAFÉ

Our last annual Café report of 2020 reported that the Auxiliary Café was declared an essential service by KGH and needed to continue to serve food to available hospital staff and the few visitors that may be allowed into the site.

This year our annual report is much the same. We continue to be an essential service. Although customer traffic is down, the Café met its projected bottom line for this year.

Thanks to our dedicated staff who had to do daily screening questions before every shift, rearrange their workspace to meet Covid related health standards and keep their distance from customers and each other when possible. The challenges were endless.

Our Café manager orchestrated the delivery of supplies, recalibrated the amount of food needed to a

reduced clientele and kept her staff productive during these uncertain times. Her dedication to doing a job well is appreciated. Thankyou.

Our Café staff also deserve our gratitude. Patience and hard work were in evidence throughout. Thankyou.

Congratulations to Teresa who celebrated twenty - five years with the Café and Stacey who has been with us as Café Manager for ten years.

Thankyou to our Café Committee members who have participated in meetings via Zoom over the last year. A special thanks to our new treasurer who took on a challenge just before the pandemic hit.

We are all hoping that our next year sees a return of our Café volunteers and a chance for the Café Committee to meet in person. Stay Safe.

Shirley Hicks, Convenor

CONSTITUTION

There have been no amendments to our Constitution and By-laws this past year.

Sandra Fletcher, Chair

CORRESPONDENCE

Since April 2020, the following cards have been sent to Members, past Members, and families.

13 Sympathy cards

3 Get Well cards

Lorraine Coull, Elected Member #1

FAMILY SERVICE

The Family Services area has continued to welcome family members throughout the year at a reduced number due to the Covid 19 Pandemic. Volunteers have not visited to perform their usual duties.

However, Fran Berrigan ICU volunteer has regularly checked the Unit as well as ICU Social Worker Cathy MacGillvary. We are anxious to return and wish to thank Fran and Cathy for their continuing efforts throughout the year.

Current Committee Members: S. Thomas, F. Berrigan, M. Lapeer, A. Vandalen, B. Wilson, J. Robinson, M. Jorgenson, C. MacGillvary (KHSC Staff).

FUNDRAISING

The Fundraising Committee is responsible for organizing fundraising events, with all proceeds

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designated for equipment or special services at Kingston General Hospital. With the shutdown of all Auxiliary services due to the pandemic none of the usual programs were held this year

An ongoing fundraiser is The Field of Miracles Mural, located on Kidd/Davies 5, honouring a child's birth at KGH. The mural, initiated in 2004, continues to prosper under the direction and dedication of Judy Strahan. In 2020, 3 plaques were purchased, bringing the total plaques on the mural to 543.

The 2020 Teddy Bear Campaign launched outdoors at the Royal Canadian Legion Branch 560, Montreal St., on November 2, at 11:00 A.M. The launch was attended by committee members J. Santoni, S. Thomas, H. Breck, and Legion members Allan Jones, Anne Hutcheson, and two other members. Two cheques were presented from the Legion members and from the Ladies Auxiliary to Branch 560. We are grateful for the donation of \$3500 and for the continuing support of these organizations. The press attended and we received good coverage on CKWS TV and a small article in the Whig Standard.

This year's campaign had to be adjusted to accommodate COVID-19 protocols. Our 'Dean' bears remained in their original packaging with no Auxiliary ribbon or tags, and they were not displayed on the trees in the Watkins Lobby. All small companion bears were delivered to Maternity and the NICU as we were not able to offer them to sponsors. In addition, we were unable to host 'Photos with Santa, the in-store INDIGO event, or hold the Teddy Bear Bridge.

To help promote the Campaign, we were permitted to decorate two small trees in the Watkins Lobby. On November 28, S. Thomas, M. Swan. and H. Breck. used our on-hand blue and silver bulbs and the little Santa Bears to bring a festive atmosphere to the lobby.

Despite the challenges presented by Covid-19, the community responded generously, making this our most successful year financially. Over 400 bears were delivered to the nine sites at KGH and HDH who provide care to young patients. We raised nearly \$40,000 to purchase the portable cribs for Kidd 10 Pediatrics with a surplus of funds to go towards additional equipment as identified by KGH administration.

It was unfortunate that we were unable to meet in person as a committee this year, however, with the help of those who approved print materials via email, those who stuffed envelopes at home, those who decorated (and undecorated) the trees, attended the launch, and more, we succeeded in making the 2020 campaign a success.

Special thanks to S. Fletcher who navigated the files, kept the record of donors donations, and to M. Johnston who kept track of the finances.

We will remain optimistic about 2021 and look forward to, hopefully, meeting as a committee to plan another exciting campaign.

Chair Jean Fraser and Heather Breck, Co-Chairs

GIFT AND TUCK SHOP

This year has been a challenging year for all business including our Gift and Tuck Shops. The Covid lockdowns started in March 2020 and we were closed until mid-June when we could open both shops again with staff only. Starting in late August, three volunteers were invited to return to volunteering in the Gift Shop. The Tuck Shop continues to operate with staff only. During the lockdown, our manager created an opportunity for customers to order Gift Bags for patients. A web page listed options that could be chosen and her office extension phone number was listed as the contact. This service was greatly appreciated by families when they could not visit. In September, a full online store was created through the host website Shopify. The online store is at: shop.kingstongenerallhospitalgiftshop.ca where the site is well organized, easily navigated, and updated regularly. The Gift Shop again experienced a lockdown in January. The Tuck Shop was classified as essential by KGH Incident Command and remained open. The Gift Shop continued to offer seasonal fashions, accessories, gifts, baby items and toys. The hours of operation have increased to 9:00 a.m. to 3:00 p.m., five days a week. The Tuck Shop is busy with the speciality and regular coffee, sandwiches and pasties from The Golden Rooster, and confections. The Tuck Shop hours are 7:30 a.m. to 3:00 p.m. each weekday. I would like to thank our manager, M. Bauder, for all her work throughout these months of lockdowns and partial openings in support of the Shops, KGH Auxiliary, and the patients and families being cared for in KGH. I

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would also like to thank our staff for their supportive role in staffing the Shops.

Merna Manders, Convenor

HAIR CARE

Sadly, since mid March 2020, the Auxiliary Hair Salon had to close its doors due to the COVID 19 pandemic. Kingston General Hospital, patients, staff and volunteers miss us, and we miss them. We will look forward to our Grand Re-Opening in the future.

Gloria Pivnick, Convenor

HOSPITALITY

Due to the global pandemic, all Auxiliary Board and Council Meetings and the Annual General Meeting were held on Zoom.

Brenda Bartlett, Convenor

HUGS PROGRAM

HUGS has had a very successful year. I guess people have been shut in because of COVID and have decided to knit and crochet for H.U.G.S.

We have received our yearly pledge from the police association, A generous gift from a dad, a wonderful gift from a worker at the hospital who thought our program is absolutely the greatest. We also received a lovely donation from one of our knitters in memory of my husband who passed away in February

I have been in and out of the hospital making up small bags for new babies also making up lots of larger bags for girls that need a little extra help this last year. I have taken up about 30 bags, and two or three of the large bags each week.

I have also had a request from a social worker, for more bereavement items - knitted blanket with a little hood. We have a sample of one which I will take up and see if it is suitable. We have lots of bereavement totes, but not all are suited for all situations.

I wish to thank Carol for her great job helping me when I was not coming into the hospital by taking up bags when needed.

In closing, I also want to thank Heather and Sandra. The Auxiliary would be in trouble without the two of you steering the ship.

Anne Worden, Convenor

LIBRARY

The Library Service has been on hold for the past year due to COVID-19 restrictions.

Linda Patry, Convenor

LOTTERY BOOTH

The Lottery Booth was unable to meet its budgetary goal of \$10,000 for the past year as it was closed due to COVID-19. A new terminal was installed in early March and hopefully, business will restart in the coming months.

MEMBERSHIP

As of March 31st, 2021, we have 200 members of the Auxiliary. In this extraordinary year, we have not attracted any new Members, which is not surprising. We had 6 retirements and regrettably, 4 of our members passed away.

Until her retirement in July, Theresa Hill was of great assistance and since that time S. Fletcher has been very helpful. Thank you to both

Lorraine Coull, Convenor

MILLENNIUM ENDOWMENT FUND

The Endowment Fund was one of the ways in which the Auxiliary chose to mark the new Millennium. Fund raising commenced in 2000 with projects over and above the usual fundraising activities of the Auxiliary. The endowment fund was established in 2003 with a gift of \$200,000 from the Auxiliary.

All recipients are required to meet established criteria. Bursaries are given to support education programs which will enhance patient care at Kingston General Hospital. Four KHSC staff received bursaries in 2020.

Amount distributed to date: \$99,020

Heather Breck, Chair

NEWSLETTER

The newsletter is the Auxiliary's primary vehicle for keeping members informed of the activities of the Auxiliary, its members, and the hospital.

However, due to the COVID-19 restrictions this past year, and bearing in mind the safety of our members, the Newsletter was issued mainly by email except for those who do have this service. The number and size of issues was also reduced.

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NOMINATING

The list of those members willing and able to serve on the Board and Council is attached to this report. Fortunately, all the current members agreed to continue in their designated role. Unfortunately, we have not yet found anyone willing to take on the role of Vice-President. The Nominating Committee is thanked for their work in recruiting and retaining these people.

Current Committee Members: S. Fletcher (Chair), S. Thomas, B. Arniel, B. Fluhrer, L. Coull.

Theresa Hill, and Past President S. Fletcher, for their work in filing and readying the minutes for our meetings. Approved copies of all General Membership Meetings and Boards of Directors' Meetings are kept on file in the Auxiliary Office.

Merna Manders, Secretary

SPECIAL CARE

Unfortunately, due to COVID-19, this important patient service has been suspended until the pandemic is resolved.

POLICIES AND PROCEDURES

The Policy and Procedures committee met only once this year by Zoom. No changes were made to the policies, but the Committee recommended to the Board the annual changes for the salaries of our two managers.

Sandra Fletcher, Chair

SECRETARY

During the year 2020-2021, as Secretary of the KGH Auxiliary Board of Directors, I have attended 2 General Membership Meeting, 3 Board of Directors' and Council Meetings, 3 Board of Directors' Meetings, 10 email approvals, 1 Policy and Procedures Meeting and 1 KGH Auxiliary Annual Meeting. Due to the restriction on group gatherings due to Covid-19, the meetings were conducted via Zoom. I would like to thank our Auxiliary Assistant,

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Director of Volunteer Services

As the fiscal year ended, we found ourselves, one year later, still amid the COVID-19 pandemic. Many aspects of this global event have been difficult and yet, not surprisingly, we find that the KGHA members and staff have remained committed to ensure service continuity. I wish to thank all the members of the Board and staff of the Kingston General Hospital Auxiliary.

COVID-19 has completely impacted how we provide services and support to our community and to our colleagues and volunteers. In response to the Government of Ontario and, through the Ministry of Health, many new directives required the retail operations of the KGHA to comply. Both the Manager of the Café and the Manager of the Gift Shop were responsive to ensure all directives were acted upon. In response to the Province of Ontario lockdowns, the KGHA Gift Shop was required to close. As a result, and acknowledging a recommendation from Incident Command, the Gift Shop team with KHSC Information Management support developed an on-line Gift Shop. At no time were the Hair Salon or Lottery Booth allowed to reopen.

As many patients were unable to receive parcels from outside of the hospital, patient comfort and practical items were sought. Many patient requests were met by the generous support of the KGHA. Through the coordinated efforts of the KGHA Gift Shop, individual volunteer donations and the HUGS program patients across both sites have had their requests met.

The Department of Volunteer Services remained focused on keeping patients connected with their families due to visitor restrictions. The Staying Connected Virtual Visit program continues as volunteer bring an iPad to the patient bedside to host a ZOOM visit with their loved ones. This service has connected patients with their families around the world. The program was developed by a redeployed social worker who provided clinical expertise to the development and assessment of the patients for participation. Virtual services were also developed to provide interactive volunteer programming for Pediatric and Mental Health unit patients.

Each week more than one thousand calls are made to patients by volunteers. This service, operating at the Hotel Dieu Hospital site, is intended to prepare the patient for their clinic appointments at either site. Along with a reminder of the appointment, the caller explains the process of screening and the protocols that are in place at the hospital. This service has proven that many patients who assumed their appointment would be canceled are able and willing to attend.

As the KHSC corporate service milestone event (recipients are recognized for twenty-five years and five- year increments thereafter) was not held due to pandemic restrictions, Marilyn Bennett (25 years) and Angela Van Dalen (35 years) were celebrated outside of their homes with a presentation of their pins, flowers, and a lawn sign messaging "A KHSC long-service volunteer lives here."

Kingston General Hospital Auxiliary Members who volunteer received KHSC recognition in Fiscal Year 2021:

Earl, Wendy	5 years	Tuck Shop
Scott, Joan	10 years	Tuck Shop
Decker, Judy	15 years	Gift Shop
Wade, Carol	15 years	Gift Shop
Fluhrer, Beverley	20 years	KGHA Council & Special Care
Guest, Gail	20 years	Gift Shop
Kennedy, Susan	20 years	Gift Shop
Manders, Merna	25 years	Board of Directors and Gift Shop
Thomas, Sandra	35 years	Board of Directors and Cafe

We were pleased to be able to invite active volunteers to book an appointment to receive the Health Canada-approved Pfizer-BioNTech COVID-19 vaccine, based on Kingston Health Sciences Centre's (KHSC) phased vaccination plan for its health-care workers.

During this period, most volunteers have been temporarily placed on a leave of absence. Although, according to the Government of Ontario, they are deemed in the "essential worker" category. In preparation for volunteer return, each of the role functions have been reviewed, including by Infection Protection and Control, for the potential for risk and exposure and access to personal protective equipment. All volunteers who agree to return

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to service are required to complete enhanced training. This included volunteers in Auxiliary services to the Gift Shop stockroom, the Gift Shop, HUGS and to support office functions.

We recognize that the dynamics of what we have considered to be normal have drastically changed with COVID-19 and will continue to change in our post-pandemic world as we recover. I remain confident that, while we may feel hampered now, despite these circumstances, Kingston Health Sciences Centre volunteers will reengage and connect to share their time and talent and compassion in service to our community.

Jill Holland-Reilly

BOARD OF DIRECTORS 2021 – 2022

President	Heather Breck	Acting Vice-President	Sandy Thomas
Treasurer	Mary Johnston	Elected member (1)	Lorraine Coull
Secretary	Merna Manders	Elected Member (2)	Gloria Pivnick
Past-President	Sandra Fletcher		

MEMBERS OF COUNCIL 2021 – 2022

STANDING COMMITTEE CHAIRS

Awards	Sandy Thomas	Fund Raising- Co	Heather Breck
Constitution	Sandra Fletcher	Fund Raising- Co	Jean Fraser
Finance - Co	Sandy Thomas	Nominating	Sandra Fletcher
Finance - Co	Mary Johnston	Policies & Procedures	Sandra Fletcher

CONVENORS OF SERVICES

Artistic Outreach - Co	Jean Fraser	HUGS	Anne Worden
Artistic Outreach - Co	Marilyn Bennett	Library	Linda Patry
Café	Shirley Hicks	Lottery Booth	Dave Mitchell
Family Service	Sandy Thomas	Special Care	Vacant
Gift Shop	Merna Manders		
Hair Care	Gloria Pivnick		

SPECIAL OFFICERS

Hospitality	Brenda Bartlett	Newsletter Editor	Theresa Hill
Membership	Lorraine Coull	Paymaster	Ron Pushcar

MEMBERS AT LARGE

Barb Arniel	Joanne Santoni
Beverley Fluhrer	Judy Strahan
Susan Jellinck	Betty Ann Wilson
Mary Lapeer	Kathy Wirsig
Alice Robertson	