

fiscal
2023-2024 **Q2**
2nd quarter ended September 30, 2023

KHSC this
quarter



Service Accountability Agreement Report

Strategic Direction	2020 Goal	Indicator	F2023						F2024 YTD				Aug. 2023 Target
			Q2		Q3		Q4		Q1		Q2		
			23-Aug	Actual	23-Nov	Actual	23-Feb	Actual	24-Q1	Actual	23-Aug	Actual	
		Rate Of Hospital Acquired Methicillin Resistant Staphylococcus Aureus Bacteremia (MRSA) (KGH SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Rate Of Ventilator-Associated Pneumonia (KGH SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (KGH SAA)	G	13.4	G	17.4	G	16.6	G	19.3	G	24.1	25
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (KGH SAA)	G	25	G	32.3	G	29.6	G	39.9	G	37.8	35
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (HDH SAA)	R	37	R	20.7	R	23.7	R	19.1	R	20.4	16.3
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (HDH SAA)	R	50	R	45	R	85.7	R	100	G	14.3	22.4
		Average number of days waited from referral/application to initial assessment complete (KHSC MSAA)	N/A	10.20	N/A	10.48	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Average number of days waited from Initial Assessment Complete to Service Initiation (KHSC MSAA)	N/A	10.18	N/A	7.54	N/A	NULL	N/A	NULL	N/A	NULL	NULL
		Repeat Unscheduled Emergency Visits within 30 Days For Mental Health Conditions (KHSC MSAA CMH)	Y	16.8	Y	17.9	Y	18.1	Y	20.3	Y	21.5	16.3
		Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions (KHSC MSAA CMH)	G	27.8	R	33.5	R	35	R	40.8	R	31.8	22.4
		QBP (Quality Based Procedure) - Acute Primary Unilateral Hip Replacement (KHSC SAA)	R	98	R	161	R	222	R	57	R	89	148
		QBP (Quality Based Procedure) - Acute Primary Unilateral Knee Replacement (KHSC SAA)	R	128	R	261	R	367	R	114	R	167	225
		QBP (Quality Based Procedure) - Bilateral Hip and Knee Replacement (KGH SAA)	R	13	R	25	R	40	R	12	R	15	5
		QBP (Quality Based Procedure) - Knee Arthroscopy (KHSC SAA)	Y	48	R	59	R	77	R	47	R	72	95
		QBP (Quality Based Procedure) - Spine(Instrumented)	G	39	Y	70	R	102	R	46	R	70	55
		QBP (Quality Based Procedure) - Spine (Non-Instrumented)	R	69	R	113	R	166	R	53	R	86	147
		QBP (Quality Based Procedure) - Shoulder (Arthroplasties) (KHSC SAA)	R	10	R	13	R	16	R	3	R	7	21
		QBP (Quality Based Procedure) - Shoulder (Reverse Arthroplasties) (KHSC SAA)	R	10	R	14	R	19	G	13	G	17	19
		QBP (Quality Based Procedure) - Shoulder (Repairs) (KHSC SAA)	R	15	R	33	R	48	R	11	R	16	55
		QBP (Quality Based Procedure) - Shoulder (Other) (KHSC SAA)	R	2	R	6	R	8	R	4	R	5	10
		QBP (Quality Based Procedure) - COPD (KGH SAA)	R	122	R	237	R	400	R	109	R	165	233
		QBP (Quality Based Procedure) - Endoscopy (KHSC SAA)	G	3,248	G	5,517	G	7,889	G	2,629	R	4,292	3,350
		QBP (Quality Based Procedure) - Heart Failure (CHF) (KGH SAA)	Y	161	R	229	R	342	G	118	G	190	195

Strategic Direction	2020 Goal	Indicator	F2023						F2024 YTD				Aug. 2023 Target
			Q2		Q3		Q4		Q1		Q2		
			23-Aug	Actual	23-Nov	Actual	23-Feb	Actual	24-Q1	Actual	23-Aug	Actual	
2. Improve the health of our communities through partnership and innovation	KHSC is part of an integrated and sustainable regional health-care system	QBP (Quality Based Procedure) - Hip Fracture (KHSC SAA)	G	118	G	182	G	274	Y	67	G	116	126
		QBP (Quality Based Procedure) - Hysterectomy (KHSC SAA)	G	64	G	107	G	146	G	41	G	61	66
		QBP (Quality Based Procedure) - Pneumonia (KGH SAA)	R	103	R	174	R	267	G	81	Y	112	141
		QBP (Quality Based Procedure) - Stroke - Hemorrhage (KGH SAA)	G	18	G	35	R	52	R	27	R	30	20
		QBP (Quality Based Procedure) - Stroke - Ischemic or Unspecified (KGH SAA)	G	118	Y	180	Y	250	G	75	G	130	132
		QBP (Quality Based Procedure) - Stroke - Transient Ischemic Attack (TIA) (KGH SAA)	R	12	R	20	R	26	R	2	R	5	22
		QBP (Quality Based Procedure) - Stroke - Endovascular (KGH SAA)	Y	42	G	63	G	84	Y	28	Y	43	51
		QBP (Quality Based Procedure) - Tonsillectomy (KHSC SAA)	R	29	R	39	R	62	R	41	R	64	122
		QBP (Quality Based Procedure) - Vascular - Aortic Aneurysm (KGH SAA)	R	23	R	38	R	53	R	11	R	13	25
		QBP (Quality Based Procedure) - Vascular - LEOD (KGH SAA)	R	88	R	129	R	171	R	53	R	79	64
		QBP (Quality Based Procedure) - Unilateral Cataract Repair Surgery (HDH SAA)	G	1258	G	2069	R	2869	G	709	R	1137	1230
		QBP (Quality Based Procedure) - Non-Routine and Bilateral Cataract Repair Surgery (HDH SAA)	R	147	R	301	R	44	R	153	R	215	53
		QBP (Quality Based Procedure) - Corneal Transplant (Day Surgery) (KHSC SAA)	R	29	G	63	G	90	Y	28	R	43	40
		Ambulatory Care Volumes (KHSC SAA)	R	102,669	R	108,510	N/A	NULL	N/A	NULL	N/A	NULL	115,275
		Day Surgery Weighted Cases (KHSC SAA)	G	884	G	1,095	G	1,114	G	1,700	G	1,007	1,003
		Emergency Department Weighted Cases (KHSC SAA)	G	877	G	939	G	849	G	1,382	G	915	988
		Emergency Department and Urgent Care Visits (KHSC SAA)	Y	16,868	Y	18,795	Y	15,685	Y	26,625	Y	17,394	19,823
		Inpatient Mental Health Patient Days (KHSC SAA)	R	3,317	R	3,129	N/A	NULL	N/A	NULL	N/A	NULL	3,629
Total Inpatient Acute Weighted Cases (KHSC SAA)	R	4,884	R	5,219	R	4,878	Y	9,057	R	5,264	7,085		
3. Launch KHSC as a leading centre for research and education	KHSC is a top operational performer amongst Ontario teaching hospitals	Current Ratio (Consolidated – All Sector Codes And Fund Types) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	R	1.35	G	1.23	1.24
		Total Margin (Consolidated – All Sector Codes And Fund Types) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	G	3.47	Y	6.04	4
		Adjusted Working Funds / Total Revenue % (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	N/A	NULL	Y	17.04	NULL
		Total Margin (Hospital Sector Only) (KHSC SAA)	N/A	NULL	N/A	NULL	N/A	NULL	R	- 6.42	Y	6.87	4