

## INFORMATION BULLETIN

Wednesday, Oct. 7, 2020

# Online and telephone booking for COVID-19 Assessment Centre begins Oct. 8

**KINGSTON, Ont.** – Starting Thursday, Oct. 8, people will have two options for booking a COVID-19 test at the Community COVID-19 Assessment Centre (AC) operated by Kingston Health Sciences Centre (KHSC).

People seeking testing are reminded that they must meet [Province of Ontario testing guidelines](#) and should first complete an [online assessment](#) to determine if they require a COVID-19 test. If testing is indicated, they can book an appointment:

### 1. Online:

- KHSC is using Eventbrite, a third-party tool, to facilitate online bookings.
- Bookings can be made up to two days in advance.
- One person can book appointments for up to four people.
- People can access the online tool at <https://ygkcovidtesting.eventbrite.ca> or through the KHSC dedicated COVID-19 website at [www.kingstonHSC.ca/COVID19](http://www.kingstonHSC.ca/COVID19).

### 2. By telephone—for people who do not have access to a computer or who prefer to book by phone:

- Appointments can be requested by calling the Community AC directly at 613-548-2376.
- Phones will be answered daily, 9:30 a.m. to 3:30 p.m.

Regardless of their booking method, people will be assessed upon arrival at the Community AC to determine if they meet the criteria to be swabbed. Everyone must bring a valid Ontario health card OR photo identification. Those who have booked online should also bring confirmation of their online booking.

As their first option for testing, Queen's University students are reminded that they can book an appointment by calling Student Wellness Services at 613-533-2506.

“The Community AC will be able to book up to 60 assessments per hour. The booked appointment system is similar to what we have been practicing manually—and successfully—over the past several days,” says Elizabeth Bardon, KHSC vice-president of mission, strategy integration and support services. “As always, we will continue to evaluate and adjust our processes as required.”

The AC continues to operate seven days a week, 9 a.m. to 4 p.m., at the Beechgrove Complex.

For more information about COVID-19 Assessment Centre, please visit [www.KingstonHSC.ca/COVID19](http://www.KingstonHSC.ca/COVID19). To obtain COVID-19 test results online, please visit <https://covid-19.ontario.ca>.

### Media Contact:

Kristen Lipscombe  
Strategic Communications Advisor  
Kingston Health Sciences Centre  
Cell: 613-583-1377

Office: 613-549-6666, ext. 6875

Email: [kristen.lipscombe@kingstonhsc.ca](mailto:kristen.lipscombe@kingstonhsc.ca)