





## INFORMATION BULLETIN

October 2, 2020

## **COVID-19 Assessment Centre transitions to appointment-based** testing Sunday, October 4

KINGSTON, ON - The COVID-19 Community Assessment Centre (AC) in Kingston is transitioning to appointment-based testing after the Province of Ontario announced new measures for testing today. Walk-in visits are ending as the province works to ensure testing is available to those at greatest risk and to provide certainty to patients as to when they can receive a test during the cold winter months.

The final day for walk-in testing at the AC at the Beechgrove Complex will be Saturday, October 3.

As of Sunday, October 4, the AC will begin operating by appointment. It will use a manual appointment system trialed earlier this week as plans are finalized for an online booking system. The trialled system has been successful in "smoothing" volumes over the day and providing people with greater clarity about expected wait times.

All people seeking testing at the Assessment Centre must meet the criteria under the guidelines issued recently AND should first complete the online assessment to ensure that they require a COVID test.

Upon arrival at the Beechgrove Complex, people will be briefly screened by staff and manually assigned an appointment time. While we will strive for same-day appointments, this is subject to the volume of people presenting for tests. By Tuesday, October 6, we anticipate being able to launch an online booking system which has been in development over the past several weeks.

The Community AC will continue to operate daily 9 a.m. to 4 p.m. There are no plans for extended hours on the weekend.

For more information about the COVID-19 Assessment Centre, please visit <a href="www.KingstonHSC.ca/COVID19">www.KingstonHSC.ca/COVID19</a>. To obtain COVID-19 test results online, please visit https://covid-19.ontario.ca.

## **Media Contact:**

Kristen Lipscombe Strategic Communications Advisor Kingston Health Sciences Centre

Cell: 613-583-1377

Office: 613-549-6666, ext. 6875

Email: kristen.lipscombe@kingstonhsc.ca