# BOARD OF DIRECTORS – OPEN MEETING – VIDEOCONFERENCE CALL

**Date:** Monday, June 20, 2022  
**Time:** 1500 – 1815 hours – Regular KHSC Board Meeting  
1815 – 1820 hours – Annual General Meeting of the Corporation  
1820 – 1830 hours – Special KHSC Board Meeting  
**Link:** [https://kingstonhsc-ca.zoom.us/j/83263511295](https://kingstonhsc-ca.zoom.us/j/83263511295)

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<td><strong>1.0 CALL TO ORDER, CONFIRMATION OF QUORUM, CONSENT AGENDA ITEMS &amp; APPROVAL OF AGENDA</strong></td>
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<td>a) Approval of Minutes: May 16, 2022</td>
<td>Thesberg</td>
<td>Decision</td>
<td>Briefing note + Draft minutes</td>
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<td>c) Electronic Vote – PEA Appointments May 27, 2022</td>
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<td><strong>2.0 DECISION ITEMS</strong></td>
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<td>1505</td>
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<td>Approval Audited Financial Statements – March 31, 2022</td>
<td>Cosford</td>
<td>Decision</td>
<td>Briefing note + draft financials</td>
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<td>Management Discussion &amp; Analysis Report</td>
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<td>Appointment of the Auditors for Fiscal 2022-23</td>
<td>Cosford</td>
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<td>1520</td>
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<td>Annual Corporate Plan 2022-23 &amp; Strategy Performance Indicators</td>
<td>Committee Chairs/ Carter &amp; Ilse</td>
<td>Decision</td>
<td>Briefing note, draft ACP &amp; SPI 2022-23</td>
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<td>Hunter</td>
<td>Decision</td>
<td>Briefing note</td>
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<td>KHSC Board Policy Amendments</td>
<td>Hunter/Cosford</td>
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<td>• June 2022 Update</td>
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<td><strong>3.0 REPORTING &amp; UPDATES</strong></td>
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<td>KHSC President and CEO + External Environment Update</td>
<td>Pichora</td>
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<td>• Q4 Media Report</td>
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<td>3.2</td>
<td>Medical Advisory Committee/Chief of Staff Report</td>
<td>Fitzpatrick</td>
<td>Discuss</td>
<td>Written report</td>
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<td>UHKF President and CEO Update</td>
<td>Zsolnay</td>
<td>Discuss</td>
<td>Written report</td>
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<td>Accreditation Update</td>
<td>Committee Chairs/Carter</td>
<td>Discuss</td>
<td>Briefing note + decision letter</td>
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| 1620  | 10 min | 4.1 | Patient Care & Quality – May 30 Meeting Highlights  
- Program Profile: Transitions in Care  
- Highlights: Year-end Committee Report | Leslie | Inform | BN + slides Written report |
| 1630  | 10 min | 4.2 | Governance Committee – May 30 Meeting Highlights  
- Highlights: Year-end Committee Report | Hunter | Inform | Verbal Written report |
| 1640  | 10 min | 4.3 | People Finance Audit – May 30 Meeting Highlights  
- Highlights: Year-end Committee Report | Cosford | Inform | Verbal Written report |

## 5.0 IN-CAMERA SEGMENT (Members of the Public/Guests depart meeting)

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## 8.0 REPORT ON IN-CAMERA MATTERS

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<td>8.2</td>
<td>Date of Next Meeting &amp; Termination</td>
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## 9.0 IN-CAMERA ELECTED MEMBERS SESSION & CEO ONLY

## 10.0 IN-CAMERA ELECTED MEMBERS SESSION WITHOUT MANAGEMENT PRESENT
A regular meeting of the Board of Directors of the Kingston Health Sciences Centre was held by video-conference on Monday, June 20, 2022 from 1500 to 1830 hours. The Board Chair and Secretary determined, in advance of the meeting, that it was important to hold the meeting by videoconference in light of the government’s directives for self-isolation and social distancing in response to the COVID-19 pandemic. The following are the open minutes.

Elected Members Present (voting): Alan Cosford, Mélanie-Josée Davidson, Anne Desgagnés, Brenda Hunter, Michele Lawford, Emily Leslie, Sherri McCullough, David O’Toole, David Pattenden, Laura Talbot Allan Axel Thesberg (Chair) and Sandy Wilson.

Ex-officio Members Present (voting): Dr. John Leverette and Dr. Jane Philpott.

Ex-officio Members Present (non-voting): Dr. Renate Ilse and Dr. David Pichora.

Regrets: Dr. Lysa Boisse Lomax and Dr. Mike Fitzpatrick.

Staff: Rhonda Abson (Recording Secretary), Amit Bansal, Sandra Carlton, Brenda Carter, Tracey Cuddington, Chris Gillies, Dr. Steve Smith, Krista Wells Pearce and Tom Zsolnay.

Guests: Lori Huber, Audit Partner, KPMG and Caitlyn Cox, Senior Manager, KPMG pertaining to agenda item #2.1.

1.0 CALL TO ORDER, CONFIRMATION OF QUORUM, CONSENT & AGENDA APPROVALS

1.1 Call to Order, Confirmation of Quorum, Conflict of Interest Declarations

Axel Thesberg called the meeting to order and confirmed that participants could hear the proceedings. The Chair confirmed quorum and advised members of his conflict of interest relating to the appointment of the auditors, agenda item #2.2, noting that he is a retired partner from KPMG. The Board Chair will recuse himself and Alan Cosford has agreed to assume the role of Chair.

The Chair then drew attention to the sequencing and timing of deliverables for the meeting as outlined on page 2 of the agenda package. The next KHSC Board meeting will take place on Wednesday, September 14, 2022. COVID-19 permitting, a social event has been planned for Wednesday, September 21, 2022 for the Board and executive team and further details will be provided.

KHSC Board committee meetings will take place on Monday, September 26, and Tuesday, September 27, 2022 and calendar invitations will follow once the Board has endorsed the 2022-23 committee compositions.
The Chair recognized and thanked David O’Toole, Past Chair, for his contributions having served as the inaugural Chair of the Kingston Health Sciences Centre. Dr. David Pichora expressed his gratitude and acknowledged David O’Toole’s system expertise from both a national and provincial perspective. Vice Chair Sherri McCullough reflected on the past chair’s abilities in bringing the new Board together and thanked him for his leadership. KHSC Board Committee Chairs recognized David O’Toole’s for his mentorship and common sense approach to complex issues.

David O’Toole thanked members of the Board and the KHSC executive team for their support and kind words. He commended the executive team for their leadership in managing the affairs of KHSC during the pandemic and recognized commitment of Board members leading up to the recent Accreditation Canada survey. He reflected on his first year as Board Chair and acknowledged the support provided Dr. David Pichora and others on the Board.

In recognition of his service, Axel Thesberg and David Pichora virtually presented David O’Toole with a framed picture depicting the plaque that was unveiled in City Park to recognize the hospital integration in April 2017. The inscription on the framed gift read: Presented to David O’Toole, Inaugural Chair of the Board of Directors, Kingston Health Sciences Centre. A thoughtful and respected leader, his guidance and commitment to ensure the successful integration of Hotel Dieu and Kingston General Hospitals laid the groundwork for “transforming care, together”. June 2022.

The Chair thanked Dr. John Leverette, UHKF Board cross appointee, for his contributions to the KHSC Board since 2020. Dr. Leverette has agreed to allow his name to stand for election as the Vice Chair of the UHKF Board. Dr. Leverette noted the importance of the cross appointments as well as community engagement and support.

KHSC Board recognized the support of Dr. Lyssa Lomax for her contributions this past year serving as President of the Medical Staff Association. The MSA has confirmed that Dr. Nazanin Alavi has been elected as the new President effective July 1st.

Dr. Renate Ilse will also complete her time on the KHSC Board having served since December in the Chief Nursing Executive role. The Chair thanked Dr. Ilse for her contributions and he noted that KHSC will welcome Jason Hann to this position in July.

1.2 Approval of Consent Agenda

Agenda materials and hyperlinks were provided on Wednesday, June 15, 2022. The following items were provided as part of the consent agenda:

- Approval of Minutes: May 16, 2022
- Approval of Minutes: May 19, 2022
- Electronic Vote – PEA Appointments May 27, 2022
Overall Progress at Q4 – BN, SPI, Strategy Report, SAA
- BPSAA Compliance Report Attestation
- Health Human Resources Update
- Annual Labour Relations Report
- Trillium Gift of Life Report
- Canadian Resident Matching Service Results

The Chair requested an amendment to the draft May 16, 2022, board minutes on page 4 which state “the financial draft statements” should read “the draft audited financial statements”.

Moved by seconded by David Pattenden, seconded by Emily Leslie:

THAT the consent agenda be approved and the May 16, 2022 KHSC Board of Directors open minutes be approved as amended.

CARRIED

1.3 Approval of Open Agenda

Moved by Alan Cosford, seconded by Sherri McCullough:

THAT the agenda be approved as circulated.

CARRIED

Lori Huber and Caitlyn Cox joined the meeting by videoconference at 1520 hours.

2.0 DECISION ITEMS

2.1 Approval Audited Financial Statements – March 31, 2022 – Management Discussion & Analysis Report

Alan Cosford, Chair of the People, Finance & Audit Committee, assumed the Chair and welcomed Lori Huber and Caitlyn Cox to the Board meeting. The People Finance and Audit Committee reviewed the draft statements at their May 30, 2022 meeting. Caitlyn Cox confirmed that the KPMG team did not identify any significant concerns during this year’s audit and that the draft statements fairly reflect the financial position of the hospital.

Moved by Alan Cosford, seconded by Dr. John Leverette:

THAT, as recommended by the People, Finance and Audit Committee, the draft audited financial statements and accompanying Notes to the statements and the unaudited Management Discussion & Analysis for the year ended March 31, 2022 are approved by the Board of Directors.

CARRIED

Lori Huber and Caitlyn Cox departed the meeting at 1523 hours.
2.2 Appointment of the Auditors for Fiscal 2022-23

Alan Cosford drew attention to the recommendation of the People, Finance and Audit Committee, for the continuing appointment of KPMG. Committee members discussed the tendering process for auditing services at their May meeting. At the time of integration, KPMG was appointed for a two-year term with the provision of a subsequent two-year term renewal. Based on input received from management/financial services group and the committee’s relationship with the external auditors, all are very pleased with KPMG. As well, the committee recommends continuity for another year and not implement the tender process.

Moved by Alan Cosford, seconded by Anne Desgagnés:

THAT the KHSC Board of Directors endorses the reappointment of KPMG as the hospital’s auditors for Fiscal 2023.

CARRIED

Axel Thesberg assumed the role of Chair.

2.3 Annual Corporate Plan 2022-23 & Strategy Performance Indicators

At the May Board Committee meetings, management provided an update highlighting the work completed to-date on the Fiscal 2022 annual corporate plan and presented an update on emerging risks including the impact the pandemic has had on corporate priorities. During committee deliberations, there was recognition that organizational capacity to add new strategic priorities for Fiscal 2023 was very limited. The organization must remain focused on key strategic objectives including Accreditation follow up; regional health information system work; integrated care/Ontario Health Team support. Another key factor will be pandemic recovery work to ensure continued access to care and to manage critical health human resources. Board Committee Chairs confirmed committee support for the draft plan. In response to a question on the planned roll-out of the information and focus for Fiscal 2023, the CEO confirmed that directors/managers will deliver this information to frontline staff. Dr. Renate Ilse confirmed that a framework is in development and will be discussed with KHSC leaders; ensuring urgent issues in wellness and mental health is a top priority at this time.

Moved by Sherri McCullough, seconded by Sandy Wilson:

THAT the 2022-23 annual corporate plan (ACP) and strategy performance indicators are approved by the KHSC Board as recommended by the Governance Committee, Patient Care and Quality Committee, and the People Finance and Audit Committee.

CARRIED

2.4 KHSC Bylaw Amendments

Brenda Hunter, Governance Committee Chair, drew attention to the recommendation outlining changes to the KHSC Corporate Bylaws.
Moved by Brenda Hunter, seconded by David O’Toole:

WHEREAS the KHSC Board of Directors understands that amendments will be required to the Professional Staff Bylaws of Kingston Health Sciences Centre as outlined in the approach presented by management at the May 30, 2022 Governance Committee meeting and that, as outlined in Article 22.3 (a) (iii), Medical Advisory Committee Duties and Responsibilities, the MAC will be responsible for recommending amendments to the Bylaws to the KHSC Board of Directors and Members of the Corporation; and

WHEREAS provincial directives allowing virtual meetings is set to expire in September 2022; and

WHEREAS the KHSC By-law is currently silent as to virtual meetings of members; and

WHEREAS attending a meeting in person sometimes may not be possible;

The Governance Committee recommends to the KHSC Board of Directors:

THAT the KHSC Board of Directors endorse new By-law Article 3.10, Telephonic or Electronic Members’ Meetings to fully enable virtual meetings of members; and

THAT the KHSC Board of Directors endorse the recommended amendments to Article 5.3, Telephone Meetings to fully enable virtual meetings of directors and committees.

CARRIED

2.5 KHSC Board Policy Amendments

Axel Thesberg drew attention to a series of amendments to KHSC Board policies as outlined in the briefing note pre-circulated to Board members dated May 30, 2022. The Governance Committee and People, Finance and Audit Committee are recommending the changes as underlined. Alan Cosford reported that the Committee will be revisiting the policy on CEO Expense Reimbursement and Travel Policy #II-5 at its September committee meeting. Brenda Hunter added that the management team has undertaken a great deal of work to review the Board policies this past year and thanked them for their efforts.

Moved by Dr. John Leverette, seconded by Emily Leslie:

THAT the Board policies for which the Governance Committee has oversight that have been reviewed as attached to the briefing note date May 30, 2022, are approved by the KHSC Board of Directors; and

THAT the Board policies for which the People, Finance and Audit Committee has oversight have been reviewed as attached to the briefing note date May 30, 2022, are approved by the KHSC Board of Directors.

CARRIED
3.0 REPORTING & UPDATES

3.1 KHSC President and CEO + External Environment Update
   • Q4 Media Report

Dr. David Pichora delivered a brief presentation highlighting ongoing changes to pandemic protocols including most restrictions being removed with the exception of hospitals and long-term care home maintaining pandemic protocols for masking, etc. COVID-19 hospitalization numbers are improving but non-pandemic caseloads continue to increase. COVID-19 expense reimbursement winding down resulting in the decision to close the alternative health facility by June 30, 2022. Regarding the Assessment Centre, KHSC is required to submit a plan to government by the end of this week for Fiscal 2023; a core staff will be maintained over the summer months in anticipation of upward infection trends in the fall. In response to a question, Dr. Pichora confirmed, while COVID-19 inpatients continue to decline, wastewater data is showing concerning trends and management continues to monitor increasing sick time numbers.

KHSC acuity levels remain high with the daily census being over 500 inpatients most days. KHSC continues to experience increased life and limb status with critical care being very busy. Staffing continues to be a significant challenge and all efforts are being directed towards different models of care and roles. Dr. Pichora explained that, in some instances, patient care areas may appear to be empty/lots of available beds – the challenge for KHSC at present is staffing those beds. KHSC continues to work closely with Providence Care to address patient flow issues. Neonatal/pediatric capacity continues to also be a challenge across the province.

The CEO provided members with a brief overview of a provincial CEO call which focused on how to address the stressors currently in the system. The Ontario Health Team strategy will clearly help some of the challenges, but there must be a focus on models of care and roles. Ensuring retention strategies are in place will be critical. Dr. Pichora then highlighted the additional resources that will be made available under the Southeastern Ontario Academic Medical Organization 3-year medical manpower plan which includes 40 additional physicians; KHSC will be faced with limited office space, staff support, and finding additional clinical time to support these positions will be a challenge. KHSC continues to work with hospitals in the region to assist with shortages in the areas of critical care and emergency department coverage. Discussion focused briefly on the need to look at a regional professional practice plan. Another continuing concern is the loss of leader positions in the system due to retirements and KHSC staff being offered other positions at the manager and director level. It was noted that Bill 124 has also added to these challenges.

Board members receiving an update on the regional health information project and the impact of health human resources challenges to fill positions which would have an impact on project implementation timelines. Work on the post-implementation operating model is underway and discussions around the governance model continue. The CEO reminded members that the hospital information system plan assumed a freeze on information systems during implementation. Cybersecurity continues to be a critical issue for hospitals and a regional approach will be very important.
It was agreed that further discussion would take place during the in-camera segment relating to provincial finances.

Discussion focused on the types of staff movement and human resource agencies that are actively recruiting for positions, particularly in nursing. Health professionals are also being offered enticements to leave Ontario for the United States. At the senior level, some directors are leaving KHSC to accept more senior leadership positions/advancement. In response to a question regarding the closure of the alternative health facility, the CEO confirmed that the equipment would be transferred to KHSC.

The Chair noted the link to the Q4 media report and encouraged Board members to review at their convenience.

3.2 Medical Advisory Committee/Chief of Staff Report

The written report of the Chief of Staff was circulated to the Board in advance of the meeting. While Dr. Mike Fitzpatrick would be joining the Board during the in-camera segment, the Chair noted that Chris Gillies and Dr. David Pichora were available to respond to any questions. The report provided updates on the COVID activity and projections; the presentation at the recent MAC on KHSC’s draft annual corporate plan; the annual report of the patient records committee was received by the MAC and an outline of the COVID surgical backlog plans was included in the report. Other updates in the report included a presentation on health human resources, the work of the Bylaws Committee, and upcoming changes to the Health Records portfolio. The MAC received a debrief of the Accreditation results as well as updates from the Medical Staff Association and the Physician Quality Committee Report.

3.3 UHKF President and CEO Update

In advance of the meeting, the written report of Tom Zsolnay was circulated and provided an overview the funds raised as of May 31, 2022. UHKF continues to meet its budget goals and, following a presentation to the Medical Advisory Committee in April 2022, meetings are now being booked with each department – the aim “Working better, together”. The 50/50 draw will be suspended for the summer months and return in the fall. Axel Thesberg added that the Campaign Advisory Committee is meeting regularly and Sherri McCullough has kindly agreed to serve.

3.4 Accreditation Update

Brenda Carter, Executive Vice President Quality and Partnerships, drew attention to the update on the results of KHSC’s recent accreditation. The preliminary report highlights 19 unmet standards which represents a 99.3% compliance rate. KHSC has been accredited with exemplary standing! It will be important, however, to ensure the ‘met’ standards are maintained to provide the foundation that drives improved quality throughout KHSC. It was noted that Accreditation is moving from a 4-year cycle to one that will now take place every 18-20 months. In response to a question regarding the increased frequency and how health care providers will
accommodate this requirement, Brenda Carter confirmed that KHSC management has had one meeting with Accreditation leaders to better understand their new approach. Discussion focused on whether this new approach will focus more on controls that are in place as opposed to measuring outcomes.

Emily Leslie, Brenda Hunter, and Alan Cosford thanked Brenda Carter and Gina Miller, Director Patient Safety, Quality and Risk Management, for their guidance and support during the Accreditation survey.

4.0 BOARD COMMITTEE REPORTING

4.1 Patient Care & Quality – May 30 Meeting Highlights

- Program Profile: Transitions in Care
- Highlights: Year End Committee Report

Emily Leslie, Chair of the Patient Care and Quality Committee, provided committee highlights from their most recent meeting and recognized the contributions of KHSC Patient Experience Advisors Vivien Bethell and Betty Harlow who have completed their terms. The Committee was briefed on the Accreditation survey report and received an excellent update on the Canadian Resident Matching Service (CaRMS) results – with Queen’s being ranked second in Canada! The program profile presentation focused on transitions in care and information on Alternate Level of Care (ALC) conversions was a highlight of this report. The Committee also discussed approaches to incorporating patient stories/videos are upcoming meetings and this will be important work to accomplish in the next committee year.

4.2 Governance Committee – May 30 Meeting Highlights

- Highlights: Year End Committee Report

Brenda Hunter, Chair of the Governance Committee, reported that the May Committee meeting focused on the CEO and Chief of Staff evaluation process; pay for performance allocation; and board committee composition work. Brenda Hunter noted the changes in executive support to the committee this past year in response to Troy Jones and Elizabeth Bardon’s retirements and welcoming Dr. Renate Ilse as committee support; she thanked Tracey Cuddington for her support throughout the year. Adjustments to the overall committee membership is expected in the year ahead and one area that the committee will be focusing on is recruitment to fill the remaining vacancies.

The Governance Committee accomplished a lot this past year and the following key highlights were provided by Brenda Hunter: board policy review; board and committee evaluation processes; critical path for board nominations; introduction of two advisors to serve on board committees; in-depth review of the draft expression of interest form; board meeting efficiencies were introduced; meetings focused on strategic relationships with UHKF and the Ontario Health team; CEO and Chief of Staff evaluation process was recently completed and contract renewals for both positions were completed; the Governance Committee also reviewed the draft annual compliance report.
4.3 People Finance Audit – May 30 Meeting Highlights

- Highlights: Year End Committee Report

Alan Cosford, Chair of the People Finance & Audit Committee, reported on their May meeting which focused on KPMG delivering their audit findings. The annual labour reports update was delivered by Sandra Carlton, Executive Vice President and Chief Human Resources Officer at the May meeting. Krista Wells Pearce, Vice President Planning, also provided an update on the redevelopment project at the committee meeting.

In terms of the committee’s annual report, Alan Cosford confirmed that the committee receives human resource updates at every meeting. Updates on the regional health information project were provided to the committee and COVID-19 related funding updates were on every agenda. Emerging risks relate to the operating and capital budgets and the need for reinvestment, particularly with the age of the currently site locations and replenishment of patient equipment – KHSC will need to make significant investments in building infrastructure to ensure that buildings remain safe for patients, their families and staff.

The Chair recognized and thanked ad hoc Chairs Michele Lawford for her work to guide the formation of a new Research Committee and David O’Toole in bringing together the Committee Chairs to look at ways to enhance KHSC’s partnership with UHKF.

The Chair confirmed that the in-camera segment would commence at 1630 hours following a brief break.

5.0 IN-CAMERA SEGMENT

5.1 Motion to Move In-Camera

Moved by Sandy Wilson, seconded by Michele Lawford:

THAT the Board move into an in-camera session.

CARRIED

8.0 REPORT ON IN-CAMERA MATTERS

8.1 Motion to Report on Decisions Approved In-Camera

The Chair reported on the following in-camera decisions and discussion:

- The board deferred the approval of the closed minutes of the May 16 and 19, 2022 board meetings pending further review by the Chair and Secretary and it was agreed that an electronic vote would be arranged post-meeting;
- The board received the final board committee minutes from the May 2, 2022 Patient Care and People, Finance & Audit Committee and Governance Committee meetings;
The board received the Q4 patient feedback report;
- The board received the Q4 patient safety and quality report;
- The board received a Q4 update on the technology and capital plan and major projects;
- The board received a Q4 IT project update;
- The board approved a recommendation for the appointment of a new Head of the Department of Urology;
- The board approved a recommendation for the extension of appointment of the current Head of the Department of Ophthalmology;
- The board approved the appointment of Dr. Sandip SenGupta as Deputy Head of Pathology and Molecular Medicine;
- The board received a verbal report from the President and CEO and it was agreed that management would consider the ethical framework to guide decision-making to address wait-time access and report back to the Board on an approach including board engagement;
- The board approved a number of appointments and reappointments to the professional staff, housestaff;
- The board approved the KHSC board slate for recommendation to the Members at the AGM;
- The board approved the 2022-23 board committee compositions and committee chair appointments for recommendation to the board at the special meeting that follows the AGM;
- The board approved the UHKF Board slate and cross appointments;
- The board was completed the annual performance evaluations for the CEO and COS;
- The board approved the 2021-22 pay for performance allocation for the CEO;
- The board approved the framework for the 2022-23 performance and evaluation for the CEO and COS.

8.2 Date of Next Meeting & Termination

The date of the next KHSC Board meeting and orientation refresh will take place on Wednesday, September 14, 2022 from 1600 to 1900 hours. Depending on COVID-19 case numbers, planning will get underway for an in-person recognition event on Wednesday, September 21, 2022 at 1700 hours (location to be confirmed). KHSC Board committee meetings will take place on Monday, September 26, and Tuesday, September 27, 2022.

The meeting adjourned at 1820 hours on motion of David O’Toole.

9.0 MEETING WITHOUT MANAGEMENT – CEO ONLY

No session was held.

10.0 MEETING WITHOUT MANAGEMENT

No session was held.

Axel Thesberg
Chair